

REPORT



Date: May 13, 2026

Report to: Community and Human Services Committee

Report from: Jamie Lynne Osmond, Director of Community and Human Services

Subject: Homelessness Initiatives and Prevention – Bancroft Hybrid Warming Centre Update

Recommendation:

THAT the Community and Human Services Committee recommends to Hastings County Council to direct staff to issue an Expression of Interest for the continued operations of the Bancroft Hybrid Warming Centre.

Financial Impact:

Does recommendation have a budgetary impact?	No
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Analysis:

In September 2025, Committee and Council approved the recommendation to expand the operations of the Bancroft Hybrid Warming Centre from April 1, 2026, until March 31, 2027 (Attachment 1). The Centre operated for the warming centre season in partnership with Grace Inn Shelter and Integrity Investigative Solutions Ltd. (Integrity) staff. At the conclusion of the warming centre season, Grace Inn Shelter ended their partnership citing limited resources due to a new Belleville project and staffing difficulties related to the geographic distance to oversee a Bancroft project.

Effective April 1, 2026, Hastings County and Integrity staff have continued uninterrupted operations of the Hybrid Warming Centre, and the data reflects that nightly use of the centre remains steady.

Average Monthly Usage:

	Total Guests	Overnight Guests
December	5	3
January	6	5
February	8	7
March	8	7
April	11	9

***These statistics are derived using the same data methodology used to produce the annual Warming Centre Report. Total guests are defined as anyone who stayed more than 60 minutes, while overnight guests are anyone who stayed for six hours or more. Guests who consistently stayed less than 60 minutes every visit were excluded from the data.

Partnerships have been established for the provision of cleaning services, and light snacks and supplies. Fulsome guest and community agency consultations have occurred, along with ongoing data collection.

There is now an opportunity for local leadership and operation of the centre. Staff are recommending that an Expression of Interest be issued to the North Hastings community for the continued nightly operation of the Bancroft Hybrid Warming Centre until March 31, 2027. Hastings County will continue to provide oversight, and the successful proponent will take on the responsibility of nightly operations, centre coordination, and guest connection and support.

There will be no financial impact as a result of the Expression of Interest as operational funds were previously allocated through the Homelessness Prevention Program - Municipally Administered Initiatives funding (Attachment 1).

As the warming season has concluded, the Hybrid Centre will transition its focus to providing overnight sleeping accommodations for individuals experiencing homelessness. Guests will be required to check in by 11:00 p.m., after which the doors will close for the night, consistent with other sleeping shelter programs. Hastings County will collaborate with partners to communicate this update to the community.

A future report will be brought to this Committee with details from the Expression of Interest submissions.

Strategic Plan Alignment:

3.1 Demonstrate transparent communication with member municipalities, community partners, staff and residents of Hastings County

Attachments:

Attachment 1: AC G1 - September 10, 2025 Report - Homelessness Initiatives - Bancroft Hybrid Warming Centre Expansion.pdf

Report Reviewed By:

Tony Bird, Director of Finance

2026/05/05

Cathy Bradley, Director of Legislative Services & Clerk

2026/05/05

Report Approved For Submission By:



2026/05/06

Connor Dorey, Chief Administrative Officer