COMMUNITY HOMELESSNESS REPORT SUMMARY

BELLEVILLE

2023-2024

The Community Homelessness Report (CHR) is an annual Reaching Home reporting deliverable that supports communities to prevent and reduce homelessness using a more coordinated, systems-based and data-driven response. The CHR was designed to support local discussions and decision making, using all of the information about homelessness currently available at the community level. Communities are encouraged to use their CHR data to develop clear plans of action that help them to reach their homelessness reduction targets and to leverage the collective efforts of service providers working across the community, regardless of how they are funded.

This is a summary of the CHR for the 2023-24 reporting cycle. It shows the community's self-assessment of Reaching Home implementation, which includes the following key components:
• meaningful collaboration between Indigenous and non-Indigenous partners (see Section 1);
• community-level governance, coordinated service delivery (Coordinated Access) and use of a Homelessness Management Information System or HMIS (see Section 2); and,
• an Outcomes-Based Approach (tracking community-level outcomes and progress against targets using person-specific data; see Section 3).
If the community was able to report on outcomes and targets, this CHR Summary also includes results for each of the five core outcomes of Reaching Home (see Section 4).

Section 1. Community Context – Collaboration between Indigenous and Non-Indigenous Partners

a) Specific to Coordinated Access, the HMIS and the Outcomes-Based Approach, has there been ongoing, meaningful collaboration between the DC CE and local Indigenous organizations, including those that sit on your CAB, over the reporting period?

→ Coordinated Access:	Not yet
→ HMIS:	Not yet
→ Outcomes-Based Approach:	Not yet

Describe how this collaboration will happen over the coming year in more detail.

Mohawks of the Bay of Quinte (MBQ) is one of only two organizations dedicated to providing services to the Indigenous community in the Belleville area. Our community is relatively small, and therefore other local organizations provide services to Indigenous members of the community but without a specific Indigenous mandate. Hastings County continues to develop meaningful relationships with the MBQ which includes recruiting one of their team to the CAB. Further collaboration with Indigenous community members is a priority with the expansion of Coordinated Access within the community. Additionally, staff members of the Community Response Team (CRT) have participated in cultural sensitivity training with representatives of the Indigenous community, allowing them to further learn and collaborate as responsible, conscientious members of the community. The CAB will have a key role to play in expanding Belleville's collaborations with Indigenous community members. We are hopeful that this relationship will continue to grow and provide opportunities for more collaboration and development including CA and BNL participation.

a) Specific to the completion of this Community Homelessness Report (CHR), did ongoing, meaningful collaboration take place with the local Indigenous organizations, including those that sit on your CAB?	Yes

Describe this collaboration in more detail.

Meaningful collaboration has begun and we are in early stages of relationship building. Indigenous people are overrepresented in our homeless population and as such we recognize the importance of ensuring Indigenous representation on the CAB. A new CAB was formed for this round of RH, and we have recruited people who can represent vulnerable sectors in Belleville. As a first step, the newly formed RH CAB now has a member who brings perspectives as a professional Indigenous person working in the field of Indigenous Social Services (Mohawks of the Bay of Quinte). With the CAB's diversity and more holistic approach, we hope to initiate projects that represent the interests and priorities of Indigenous community members. CAB members reviewed the CHR and gave insight to Indigenous partner participation and Indigenous homelessness outcomes. We have also consulted with staff members from the Homelessness Policy Directorate at Housing, Infrastructure and Communities Canada (HICC) to further discuss our efforts around local reconciliation initiatives.

Section 2. Coordinated Access and Homelessness Management Information System (HMIS) Self-Assessment

Section 2 Summary Tables

The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access and an HMIS under the 2019-2024 Reaching Home funding cycle.

	Completed	Started	Not Yet Started
Number of minimum requirements	18	0	0

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component.

Governance and Partnerships	HMIS	Access Points to Service	Triage and Assessment	Resource Inventory	Vacancy Matching and Referral with Prioritization
100%	100%	100%	100%	100%	100%

Section 2 Summary Comment
Highlight efforts and/or issues related to the work your community has done over the last year related to the Reaching Home minimum requirements for Coordinated Access and an HMIS.
As the Community Entity, Hastings County has achieved a Quality By-Name List (BNL) through Coordinated Access (CA) while working with the Canadian Alliance to End Homelessness (CAEH) as per the agreement. Currently, Hastings County has Coordinated Access participation from Reaching Home agencies and several other community agencies. These current partnerships ensure that governance, access points, triage and assessment, resource inventory, vacancy-matching and referrals are all running smoothly in the community. Furthermore, Hastings County staff are hosting Coordinated Access information sessions with various agencies and organizations to create a more fulsome CA system that includes health and justice partners. Hastings County is hoping to have a dedicated person to improve the quality of Coordinated Access and HIFIS. This will help us extend HIFIS training to our Warming Centre Program and to other community partners, many of which are participating in Coordinated Access (Grace Inn Shelter, Shiloh House, Enrichment Centre for Mental Health and Altogether Affordable Housing, John Howard Society, Welcoming Streets, ACTT Team, Next Step Housing). Agencies who are in the next phase of HIFIS implementation refer to our Community Response Team for HIFIS data input.

Section 3. Outcomes-Based Approach Self-Assessment
Section 3 Summary Table
The tables below provide a summary of the work your community has done so far to transition to an Outcomes-Based Approach under the 2019-2024 Reaching Home funding cycle.

Step 1: Maintain person-specific data	Step 2: Maintain real-time data	Step 3: Maintain comprehensive data
Yes	Yes	Yes

Step 4: Can report monthly outcomes and set targets using data (reporting monthly data in Section 4 is mandatory for 2023-24 CHRs)			
Dataset was in place as of January 1, 2024 (or earlier)	**Can generate monthly data**	**Has set targets**	**Has an Outcomes-Based Approach in place**
Yes	Outcome 1: Yes	Outcome 1: Yes	Yes
	Outcome 2: Yes	Outcome 2: Yes	
	Outcome 3: Yes	Outcome 3: Yes	
	Outcome 4: Yes	Outcome 4: Yes	
	Outcome 5: Yes	Outcome 5: Yes	

Step 4: Can report annual outcomes and set targets using data (reporting annual data in Section 4 is mandatory once annual data can be generated)			
Dataset was in place as of April 1, 2023 (or earlier)	**Can generate annual data**	**Has set targets**	**Has an Outcomes-Based Approach in place**
Yes	Outcome 1: No	Outcome 1: Yes	No
	Outcome 2: No	Outcome 2: Yes	
	Outcome 3: No	Outcome 3: Yes	
	Outcome 4: No	Outcome 4: Yes	
	Outcome 5: No	Outcome 5: Yes	

Summary Comment
Highlight efforts and/or issues related to your community's work to implement, maintain or improve the Outcomes-Based Approach under Reaching Home.
We are continuing to maintain BNL in excel while improving data integrity in HIFIS. We consistently balance the BNL spreadsheet. We submit monthly data to CAEH. We are also submitting monthly Community Homelessness Reports to the HIP. We are hoping to welcome on board a HIFIS Specialist who will focus on improving our outcomes-based requirements under Reaching Home.

Additional information - Timely data
Once new information is available about a person, on average, how long does it take for changes to be updated in the database for the following:

→ Interaction with the system (e.g., changes from "active" to "inactive")?	Within 24 hours
→ Housing history (e.g., changes from "homeless" to "housed")?	Within 24 hours
→ Data that is relevant and necessary for Coordinated Access (e.g., data used to determine who is eligible and can be prioritized for a vacancy)?	Within 24 hours

| Additional information - Data collection and entry processes |
|---|
| Describe the process(es) used by service providers to collect and enter data about people currently experiencing homelessness into the database. |

Staff complete a paper-based intake form and consent which is then input into HIFIS. The VI-SPDAT assessment tool is also completed.

Section 4. Community-Level Outcomes and Targets – Monthly

Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced homelessness for at least one day (that month)				133	146					100

People who experienced homelessness for at least one day (that month)

Number of people (y-axis): 0 to 160

Reporting period (x-axis): March 2020, March 2021, March 2022, March 2023, March 2024, March 2025, March 2026, March 2027, March 2028, Target
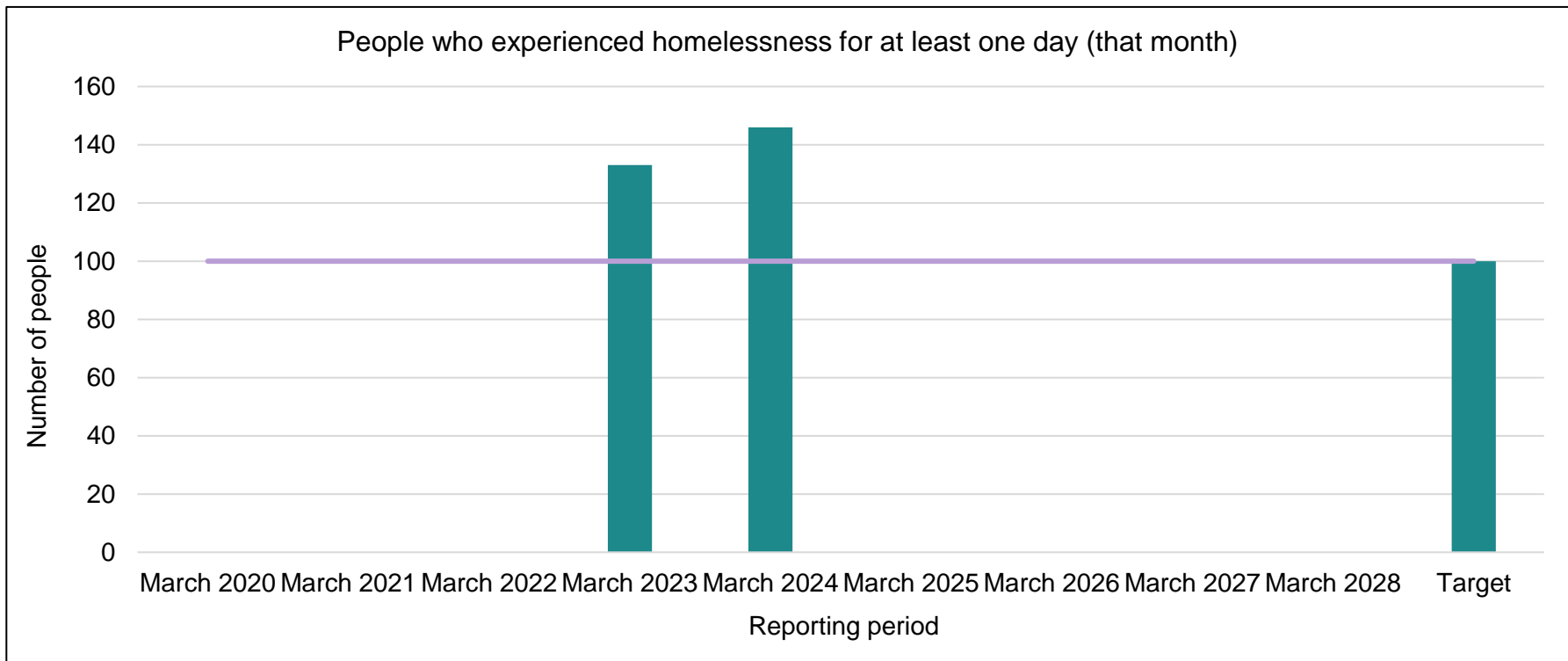
O#1(M)	What is your baseline year?	March 2023

Overall homelessness will decrease by 25% between March 2023 and March 2028.

How was this Outcome generated?	Other process/tool

We used our BNL Excel sheet.

Has the data you reported for this Outcome from March 2020 to March 2023 changed from your previous CHR?	No, none of the data has changed
Has the target you set changed from your previous CHR?	No, the target has not changed
Was "N/A" was used for one or more data points?	No, N/A was not used for one or more data point

Please use the following comment box to provide context on your data.

No additional comments.

## Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who were newly identified (that month)				14	16					11

People who were newly identified (that month)
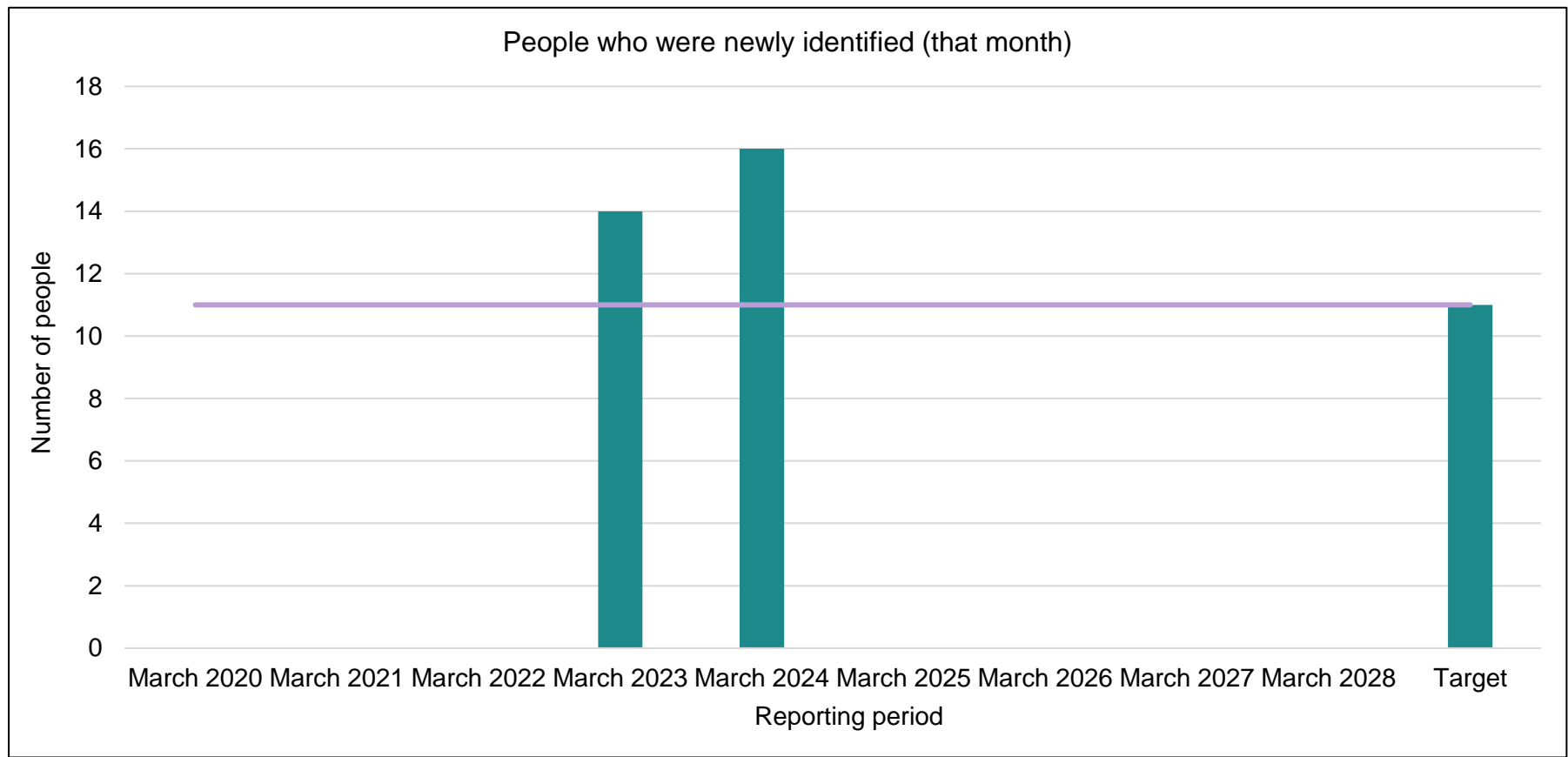
O#2(M)	What is your baseline year?	March 2023
	New inflows to homelessness will decrease by 21% between March 2023 and March 2028.	
	How was this Outcome generated?	Other process/tool
	We used our BNL Excel sheet.	
	Has the data you reported for this Outcome from March 2020 to March 2023 changed from your previous CHR?	No, none of the data has changed
	Has the target you set changed from your previous CHR?	No, the target has not changed
	Was "N/A" was used for one or more data points?	No, N/A was not used for one or more data point
	Please use the following comment box to provide context on your data.	
	No additional comments.	

**Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)**

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Returns to homelessness (that month)				2	1					1

Returns to homelessness (that month)
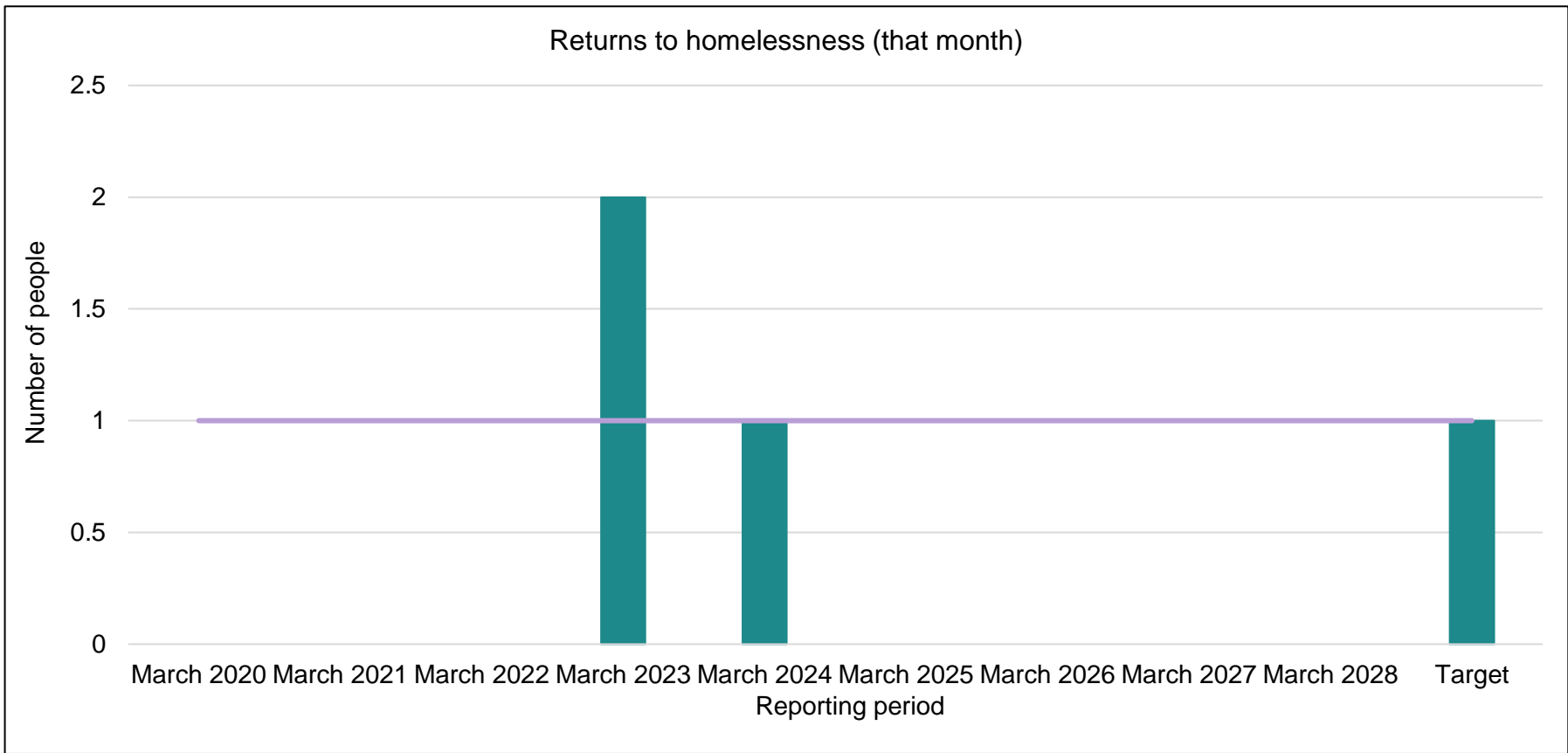
O#3(M)	What is your baseline year?	March 2023
	Returns to homelessness will decrease by 50% between March 2023 and March 2028.	
	How was this Outcome generated?	Other process/tool
	We used our BNL Excel sheet.	
	Has the data you reported for this Outcome from March 2020 to March 2023 changed from your previous CHR?	No, none of the data has changed
	Has the target you set changed from your previous CHR?	No, the target has not changed
	Was "N/A" was used for one or more data points?	No, N/A was not used for one or more data point
	Please use the following comment box to provide context on your data.	
	No additional comments.	

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Indigenous peoples who experienced homelessness for at least one day (that month)				21	32					15

Indigenous peoples who experienced homelessness for at least one day (that month)
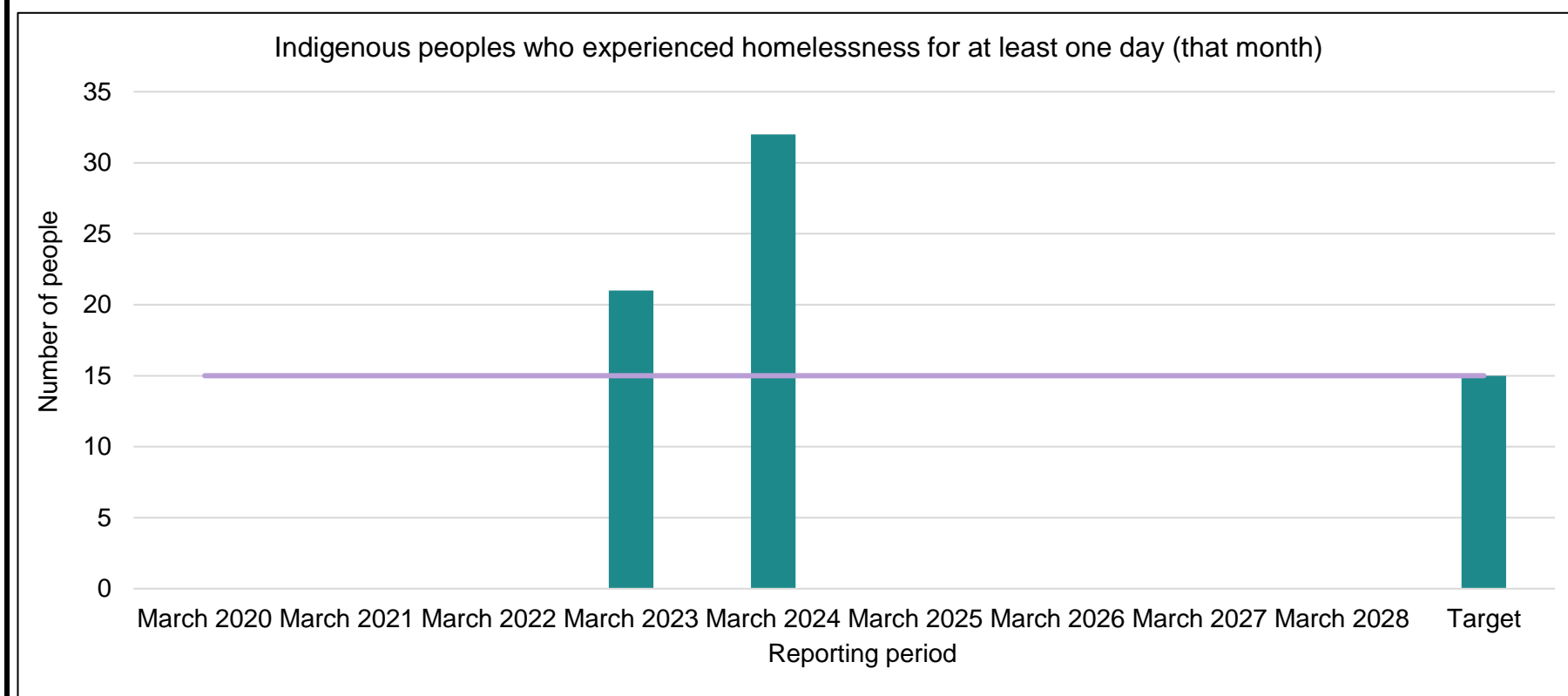
O#4(M)	What is your baseline year?	March 2023
	Indigenous homelessness will decrease by 29% between March 2023 and March 2028.	
	How was this Outcome generated?	Other process/tool
	We used our BNL Excel sheet.	
	Has the data you reported for this Outcome from March 2020 to March 2023 changed from your previous CHR?	No, none of the data has changed
	Has the target you set changed from your previous CHR?	No, the target has not changed
	Was "N/A" was used for one or more data points?	No, N/A was not used for one or more data point
	Were Indigenous partners engaged in the process of setting the baseline, setting the target, reporting on the outcome and/or interpreting the results?	No
	Please use the following comment box to provide context on your data.	
	No additional comments.	

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced chronic homelessness for at least one day (that month)				94	102					47

People who experienced chronic homelessness for at least one day (that month)
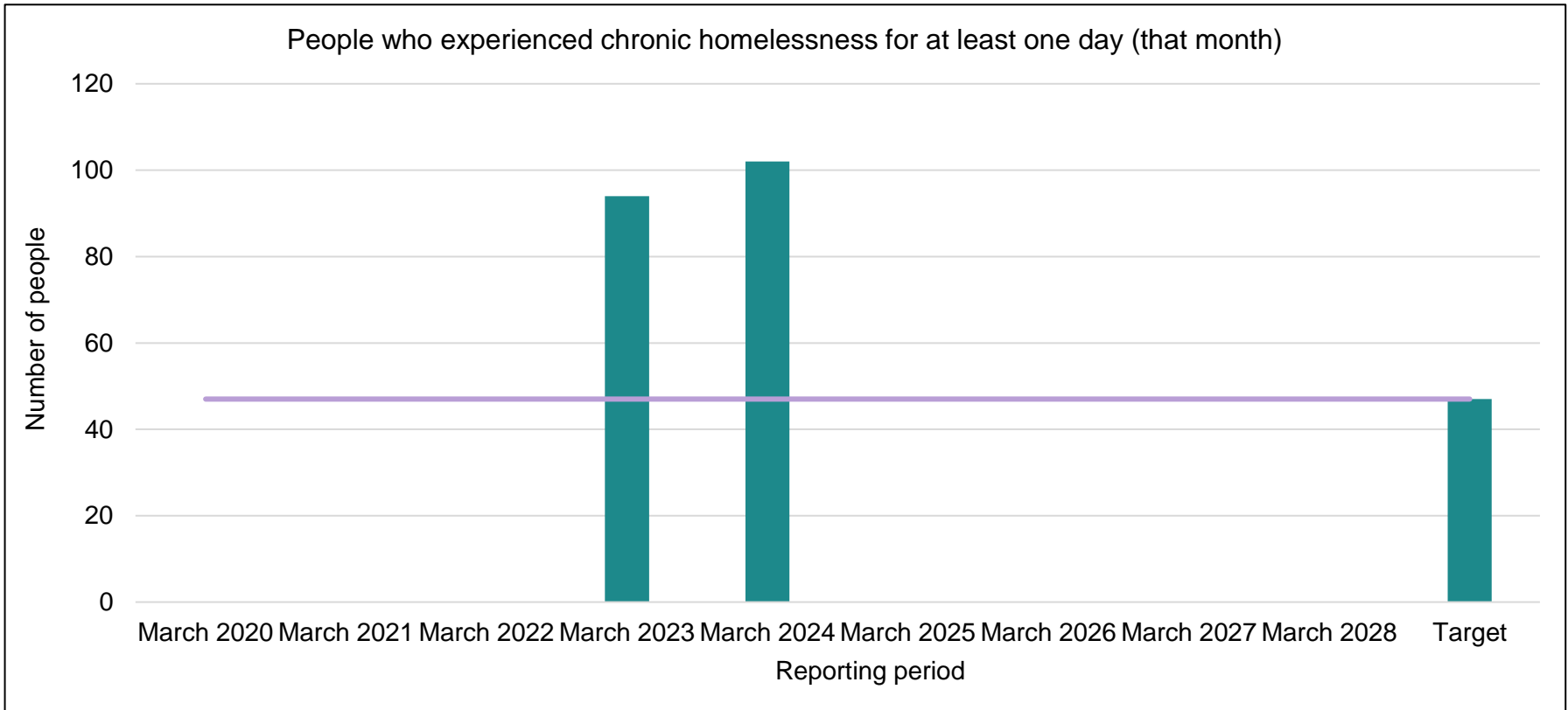
O#5(M)	What is your baseline year?	March 2023

Chronic homelessness will decrease by 50% between March 2023 and March 2028.

How was this Outcome generated?	Other process/tool

We used our BNL Excel sheet.

Has the data you reported for this Outcome from March 2020 to March 2023 changed from your previous CHR?	No, none of the data has changed
Has the target you set changed from your previous CHR?	No, the target has not changed
Was "N/A" was used for one or more data points?	No, N/A was not used for one or more data point

Please use the following comment box to provide context on your data.

No additional information.

f) What definition of "chronic homelessness" does your community use to calculate this Outcome?

In our community, Chronic Homelessness is defined as homeless for at least six months in the last 12 months, or at least 18 months in the last 36 months.

Section 4. Community-Level Outcomes and Targets – Annual

Your answers in Section 3 indicate that your community currently **does not** have person-specific data that is real-time and comprehensive with enough data and the capacity to generate **annual** baselines and set targets.

Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level data for Outcome #1 for the reporting period.

Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level data for Outcome #2 for the reporting period.

Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level data for Outcome #3 for the reporting period.

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level data for Outcome #4 for the reporting period.

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level data for Outcome #5 for the reporting period.