

## COMMUNITY HOMELESSNESS REPORT SUMMARY

(PLEASE ADD COMMUNITY NAME HERE)

2022-2023

The Community Homelessness Report (CHR) is an annual Reaching Home reporting deliverable that supports communities to prevent and reduce homelessness using a more coordinated, systems-based and data-driven response. The CHR was designed to support local discussions and decision making, using all of the information about homelessness currently available at the community level. Communities are encouraged to use their CHR data to develop clear plans of action that help them to reach their homelessness reduction targets and to leverage the collective efforts of service providers working across the community, regardless of how they are funded.

**This is a summary of the CHR for the 2022-23 reporting cycle.** It shows the community's self-assessment of Reaching Home implementation, which includes the following key components:

- meaningful collaboration between Indigenous and non-Indigenous partners (see Section 1);
- community-level governance, coordinated service delivery (Coordinated Access) and use of a Homelessness Management Information System or HMIS (see Section 2); and,
- an outcomes-based approach (tracking community-level outcomes and progress against targets using a Unique

identifier or By-Name List, referred to as a List; see Section 3).

If the community was able to report on outcomes and targets, this CHR Summary also includes results for each of the five core outcomes of Reaching Home (see Section 4).

**Section 1. Community Context – Collaboration between Indigenous and Non-Indigenous Partners**

Does your community, as a Designated Community (DC), also receive Reaching Home Indigenous Homelessness (IH) funding?

No – only DC funding is available


Specific to Coordinated Access and the HMIS, has there been ongoing, meaningful collaboration between the DC or Territorial Homelessness (TH) CE and local Indigenous organizations over the reporting period?	Yes
Describe this collaboration in more detail.	
<p>Hastings County continues to develop relationships with the local Indigenous Community, being the Mohawks of the Bay of Quinte. As our work with the Coordinated Access system continues to progress we seek further collaboration with the Indigenous community, and often refer back to the consultant report that was completed by Waaseyaa Consulting, that was previously mentioned in our last CHR. Hastings County has met with the CAB and requested Indigenous representation be a topic of consideration in replacing a couple of CAB members that left in 2022. Also, staff members of the CRT have taken culturally sensitive training where Indigenous representatives came and spent the day teaching staff about history and culture, and making connections to the Mohawks of the Bay of Quinte staff, so we can further learn, teach and collaborate. Further meetings and engagement are pending, for purposeful collaboration and partnership, and meetings are in place for this Spring to attend Good minds (Indigenous social services and wellness) to connect further</p>	

With respect to the completion of the Community Homelessness Report (CHR), was there ongoing, meaningful collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or IH CAB?	No
What is the plan to ensure meaningful collaboration occurs during next year's CHR process?	
<p>At this time we do not have an Indigenous CAB member, but as mentioned above, these talks are occurring, and we hope to have a CAB member, and Indigenous representation available for future CHR's and Reaching Home projects. We are also hoping to connect with the Indigenous faculty at Loyalist College as we further develop our relationships. We have also had a meeting with staff from the Homelessness Policy Directorate at Infrastructure Canada to further discuss our efforts related to resources, support and guidance to further our local reconciliation efforts. CRT staff are also in process, as mentioned above of Spring meetings to discuss further collaboration efforts.</p>	


## Section 2. Coordinated Access and Homelessness Management Information System (HMIS) Self-Assessment

### Summary Tables

The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access and an HMIS.

	Met	Started	Not Yet Started
<b>Number of minimum requirements</b>	18	0	0

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component.

Governance	HMIS	Access Points to Service	Triage and Assessment	Coordinated Access Resource Inventory	Vacancy Matching and Referral
100%	100%	100%	100%	100%	100%

## Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements?

Coordinated Access (CA) is running efficiently in Hastings County (HC). HC has achieved a Quality By Name List (BNL) working with the Canadian Alliance to End Homelessness (CAEH) as part of the CA requirements. HC is using the Homeless Individuals and Families Information System (HIFIS) as our local HMIS product. HC currently has a CA partnership with Bridge St United Church (BSUC), the John Howard Society (JHS), Enrichment Centre for Mental Health (ECMH) and the Grace Inn Shelter (GIS). This partnership ensures governance, access points, triage and assessment, resource inventory and vacancy matching and referrals are running smoothly. HC staff are hosting CA information sessions with various agencies and organizations to create a more fulsome CA system including health and justice partners. HC CA has adopted a 1 in 10 model with housing stock agencies where 1 in every 10 units is offered to an individual on the BNL. Currently we have two agencies participating in the 1 in 10; Hastings County Housing Services and the Enrichment Centre for Mental Health. HC is actively seeking out additional housing stock partnerships. HC is working on a Virtual Coordinated Access (VCA) model with a technology group, Helpseeker. VCA will allow any person access to the HC CA program through an icon on any desk top computer at any agency, library, township office etc. VCA will allow vulnerable populations to maintain autonomy by accessing information and book appointments on their own terms. BSUC is running the day time drop in program for the vulnerable homeless population, they have created a program called "The Bridge" and are looking to expand their services, potentially moving to a larger location that will offer increased services and supports such as: showers, laundry, food, drop-in, rest area, community development programs, primary health care and addictions medicine and harm reduction programs. This program will ensure success of the CA program in HC allowing for organizations to attend The Bridge and service plan with clients in a safe low barrier site.

## Section 3. Outcomes-Based Approach Self-Assessment

### Summary Tables - Minimum Requirement

The tables below provide a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List
Yes	Yes	Yes

#### Step 4: Can report monthly outcomes and set targets using data from the List (reporting in Section 4 is mandatory for 2023-24 CHR's, if not earlier)

List was in place as of January 1, 2023 (or earlier)	Can generate monthly data	Has set targets	Has an outcomes-based approach in place
Yes	Outcome 1: Yes	Outcome 1: Yes	Yes
	Outcome 2: Yes	Outcome 2: Yes	
	Outcome 3: Yes	Outcome 3: Yes	
	Outcome 4: Yes	Outcome 4: Yes	
	Outcome 5: Yes	Outcome 5: Yes	

#### Step 4: Can report annual outcomes and set targets using data from the List (reporting in Section 4 is mandatory once annual data can be generated)

List was in place as of April 1, 2022 (or earlier)	Can generate annual data	Has set targets	Has an outcomes-based approach in place
No	Outcome 1: No	Outcome 1: No	No
	Outcome 2: No	Outcome 2: No	
	Outcome 3: No	Outcome 3: No	
	Outcome 4: No	Outcome 4: No	
	Outcome 5: No	Outcome 5: No	



### Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to transition to an outcomes-based approach under Reaching Home?

Yes, we have put considerable efforts into our BNL, especially since April 2022. We updated the spreadsheet and maintained information that way, and went over it often with Grace Inn Shelter and CAEH to reconcile the numbers monthly. Since moving to HIFIS we are encouraged that we will not have to spend as much time reconciling the spreadsheet as the data will now be contained within HIFIS. However to maintain data integrity we will maintain a excel spreadsheet for at least 6 months. We continuously work to ensure the list is the most accurate and up to date as possible. Over the next year we will work to make sure the spreadsheet data enters HIFIS and reports will be available through that program.

**More information about the Unique Identifier List**

**Step 1. Have a List**

Where does data for the List come from?

- HIFIS
- Excel
- Other HMIS
- Other data source(s)
- Not applicable – Do not have a List yet

[Redacted area]

Please describe how the List is created using HIFIS:

Coordinated access model

In the future, will data from the community's HMIS (either HIFIS or an existing, equivalent system) be used to get data for the List?

Yes

**Step 1. Have a List (cont.)**

**For the List, does the community have...**

A written policy/protocol that describes how interaction with the homeless-serving system is documented	Yes
A written policy/protocol that describes how housing history is documented	Yes

**Chronic homelessness**

x	Federal definition
	Local definition

**From the List, can the community get data for...**

Newly identified on the List	Yes
Activity and inactivity	Yes
Housing history	Yes

**From the List, can the community get demographic data for...**

Age	Yes	Indigenous identity	Yes
Household type	Yes	Veteran status	Yes
Gender identity	Yes		

**Step 2. Have a real-time List**

How often is information about people experiencing homelessness updated on the List?	As soon as new information is available
Is people's interaction with the homeless-serving system (activity and inactivity) updated regularly on the List?	Yes
Is housing history updated regularly on the List?	Yes
Is there a process in place for keeping chronic homelessness status on the List up-to-date?	Yes

### Step 3. Have a comprehensive List

Does the community have a document that identifies and describes all of the service providers that help people experiencing homelessness with their housing challenges?

Yes

**Optional question:** How does data from the List compare to other community-level data sources that are considered accurate or valid? This is an optional follow-up question for communities that have completed the “*Understanding Community-Level Data*” worksheet.

Community did not complete this optional question.

### Step 4. Track outcomes and progress against targets using data from the List

Does the List meet the benchmark of a “Quality By-Name List” confirmed by the Canadian Alliance to End Homelessness?

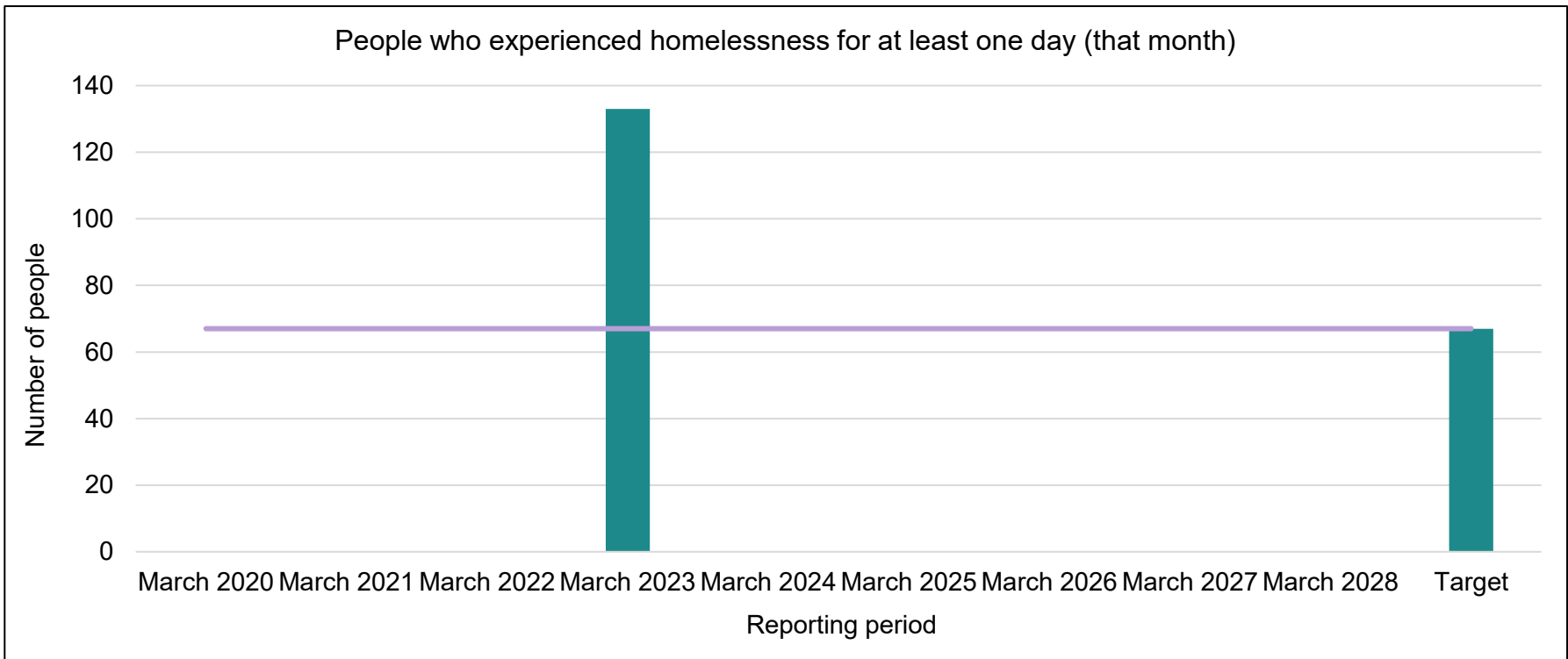
Yes

## Section 4. Community-Level Outcomes and Targets – Monthly

**Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)**

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #1 for the reporting period.

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced homelessness for at least one day (that month)				133						67



**Context for Outcome #1 (monthly):**

Please provide context about your results, as applicable.

\*Please insert comment here\*

Was the HIFIS "**Community Homelessness Report**" used to generate data for this outcome?

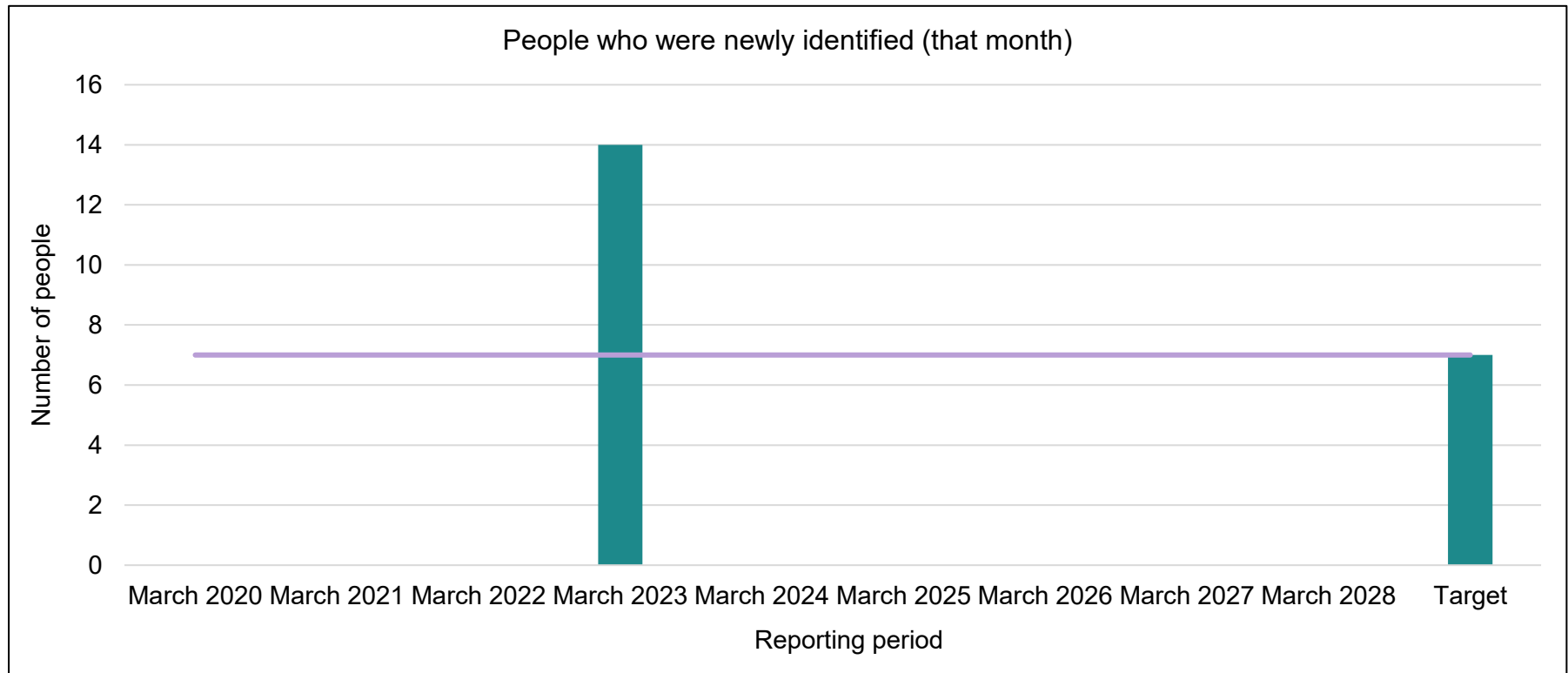
No

Was the federal standard for calculating this outcome used (see Annex A)?

Yes

**Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)**

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who were newly identified (that month)				14						7





**Context for Outcome #2 (monthly):**

Please provide context about your results, as applicable.

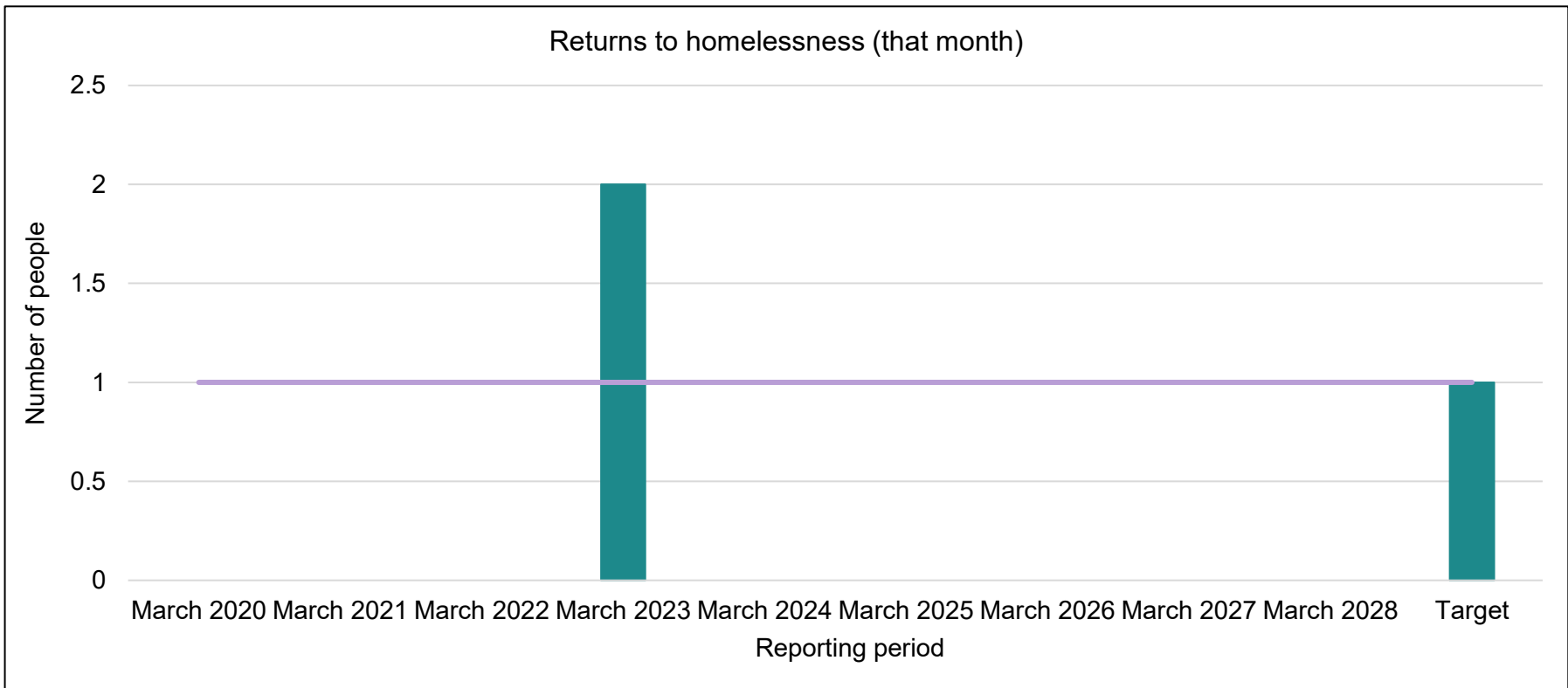
Some individuals are new to homelessness, others have been homeless and have now given consent to be on the BNL.

Was the HIFIS "**Community Homelessness Report**" used to generate data for this outcome?

No


**Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)**

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Returns to homelessness (that month)				2						1



**Context for Outcome #3 (monthly):**

Please provide context about your results, as applicable.

One person returned from Inactive (lost contact) and was housed. One person was housed in a market rental that dissolved shortly after the move-in date.

Was the HIFIS "**Community Homelessness Report**" used to generate data for this outcome?

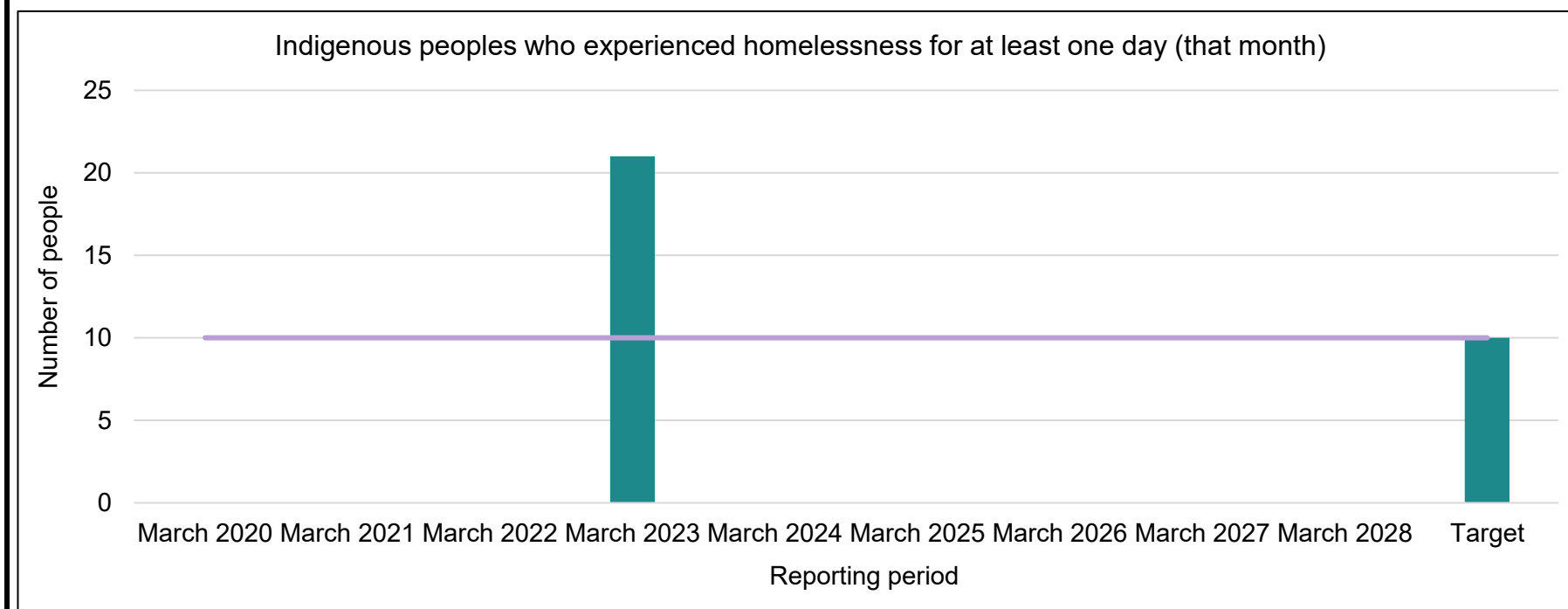
No

Was the federal standard for calculating this outcome used (see Annex A)?

Yes

**Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)**

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Indigenous peoples who experienced homelessness for at least one day (that month)				21						10



**Context for Outcome #4 (monthly):**

Please provide context about your results, as applicable.

\*Please insert comment here\*

Was the HIFIS "**Community Homelessness Report**" used to generate data for this outcome?

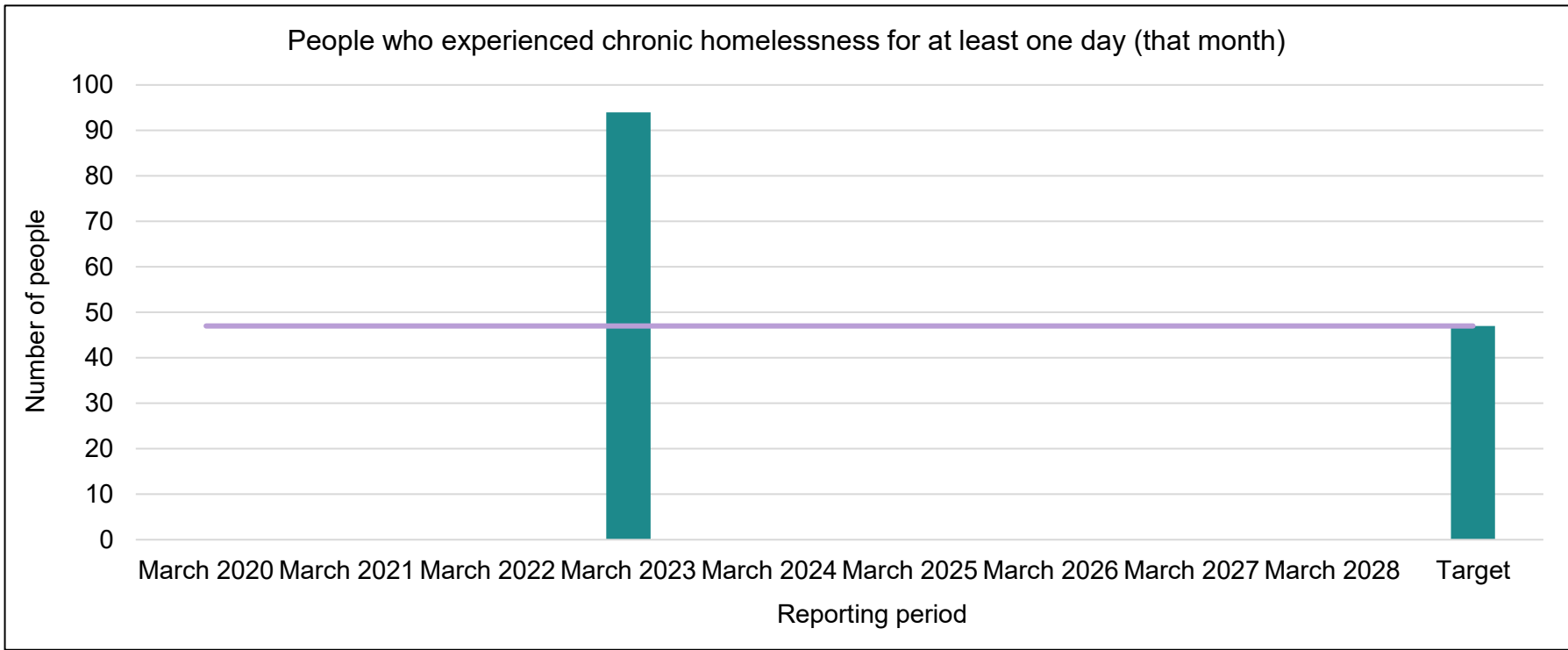
No

Was the federal standard for calculating this outcome used (see Annex A)?

Yes

**Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)**

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced chronic homelessness for at least one day (that month)				94						47



**Context for Outcome #5 (monthly):**

Please provide context about your results, as applicable.

\*Please insert comment here\*

Was the HIFIS "**Community Homelessness Report**" used to generate data for this outcome?

No

Was the federal standard for calculating this outcome used (see Annex A)?

Yes

## Section 4. Community-Level Outcomes and Targets – Annual

Based on the information provided in the Community Homelessness Report, the community does not have to report annual community-level outcomes for the reporting period.