## COMMUNITY AND HUMAN SERVICES Housing Services

Postal Bag 6300, 228 Church Street Belleville, Ontario K8N 5E2



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# Hastings County Community and Human Services Housing Services Administrative Policies and Procedures

SUBJECT: Request for Changes to Housing Provider Mandates or Targets Policy		
APPROVED BY: County Council		
POLICY #: H.P. /L.H.C. 8		
ORIGINAL ISSUED	SUPERCEDES	CURRENT VERSION
June 2004	November 2012	November 2016

#### **PURPOSE**

To set in place a policy to deal with requests for changes to mandates or targets.

#### **SCOPE**

This policy applies to *Housing Services Act*, 2011 Part VII Prescribed Housing Programs and the Hastings Local Housing Corporation.

#### REQUIREMENT

A Housing Provider may request a change to their mandate if they believe a different client group should be served, if they wish to serve a different client group or they wish to change their target. A target, including a target changed under subsection (4) or (5) must comply with the prescribed requirements. *Housing Services Act*, 2011c 6, Sched. 1. S.77 (4).

#### RESPONSIBILITY

The Housing Provider must submit a written request for a change in mandate with a business case attached to the request. The Supervisor of Non Profit Housing and the Housing Programs Branch Manager will review the request at that time. Once reviewed, a decision will be made, and the Housing Provider will be notified of this decision in writing. Requests should be addressed to the Manager of the Hastings County Housing Programs Branch.

Mandates based on religion or ethnicities are not permitted, nor can mandates contravene the Ontario Human Rights Code.

<sup>&</sup>quot;Mandate" is a commitment on the part of a Housing Provider to provide housing for a particular client group (low-income households, for example)

<sup>&</sup>quot;Target" is the number of units occupied by households receiving rent-geared-to-income assistance as defined in section 38and the number of modified units. Housing Services Act, 2011, c. 6 Sched, 1, s.77 (1).

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Section 76, subsection (2) of the *Housing Services Act*, 2011 states that the Housing Provider and the Service Manager may amend, terminate or replace the mandate by a written agreement. The Service Manager may adjust the target level of rent-geared-to-income units or modified units for individual housing providers within their service area. The target level may be changed with the written agreement of the Housing Provider. A Service Manager may unilaterally adjust the target level for rent-geared-to-income units but only if it would not result in a change in the number of non-rent-geared-to-income units by more than 10%. The Housing Provider must be given notice of change.

### **REFERENCES**

Housing Services Act, 2011 Ontario. Regulation.367/11 s. 101s. (1), (2).