

HASTINGS MANOR FAMILY COUNCIL
MINUTES Tuesday, November 1, 2016
"Family Councils: Engaging Families, Changing Lives"

Present: 5 members, 1guests

AGENDA: Welcome & Opening Remarks

1. The October 4 Minutes and the November 1 Agenda were approved.
2. The Director of Nursing presented inspection reports received from the Ministry of Health & Long Term Care for inspections completed in September, 2016. Copies were given to the Family Council and are also posted on the bulletin board in the family information centre.
3. A discussion about use of money raised through resident and council fundraising efforts was held with the DON and members present. Items not supplied by public funds, such as floor mats and clip alarms are suitable choices, as they can be used by any resident in need.
Staffing concerns were also discussed. It was suggested that a future meeting with the HM Staff Scheduler might be beneficial, so members could better understand the difficulties of this.
4. Family Council volunteer chairperson participated in the Resident Quality Inspection (RQI) using the online questionnaire, Oct. 24.
5. Resident Satisfaction Survey: The Family Council members felt the version used this year was too vague and had only a few general questions. The online version available to family members did not have the number of questions the residents' version had. Family members did not know if their resident had completed the survey with staff assistance and the resident could not confirm that they had participated. No one seemed to get a copy in the October mailing, which members thought they would be receiving, if their family member was unable to complete the survey at the Home. It is hoped that in future everyone will be able to complete the same survey either on line or a paper version, and that POAs can receive confirmation that their family member has had assistance.
6. Coming Events: Bazaar- Please support the Activity Department generously on Nov. 16. We have contributed an basket to the raffle table. Thanks goes to our member who organized this, and to all who donated cash or items.
Festival of Trees: An initial meeting was held and we will have a Family Council rep on the new Amalgamated Fundraising Committee. The Festival of Trees planning will start in January of 2017. A variety of other events will take place throughout the year. Family Council is looking into possibly arranging a Euchre or Bid Euchre tournament for a Saturday in January. There may be seasonal theme baskets, draws, special day events (Family Frolic?) among other things. More info to follow.
7. Around The Table: watch for the Alzheimer's Society book sale at Bayview Mall.
8. **Next Meeting- December 6, 2016 @ 1:30. Our speaker is Sharon Osvold-a Lived Experience Coordinator, associated with the Alzheimer's Society. Google *dementiacrossroads.ca* for more info.**

"Never doubt that a small group of thoughtful, committed citizens can change the world"
... Margaret Mead