

**HASTINGS MANOR FAMILY COUNCIL**  
**MINUTES Tuesday, December 6, 2016**  
**“Family Councils: Engaging Families, Changing Lives”**

Present: 7 members, 2 guests, 2 new members

AGENDA: Welcome & Opening Remarks.

1. The November 1 Minutes and the December 6 Agenda were approved.
  
2. Speaker- Sharon Osvald, Lived Experience Network Coordinator, was introduced. She gave an overview of the work she performs on behalf of the Lived Experience Network. Sharon works in partnership with Behavioral Support Services, Providence Care Seniors Mental Health and the Alzheimer Societies of SE Ontario. She provides a place to engage people with dementia experiences and offers them an opportunity to share with each other and the medical community, with the goal of creating meaningful services and support. She circulated copies of her flyer. It was agreed Sharon could tape our conversation. Family Council members and guests freely shared their personal experiences and concerns in a round table discussion. Although each story was unique, there were many similarities amongst them. Sharon will compile these and share insights and suggestions for change with those who plan and provide services and supports for older adults across the health continuum, including here at Hastings Manor Long term Care Home. Carers, family members, friends or any members of the public can also take part in a Live Chat or discussion at [www.dementiacrossroads.ca](http://www.dementiacrossroads.ca).
  
3. Our representative on the Fundraising Committee suggested the Family Council hosts a Euchre Tournament on Saturday January 21, 2017 (alternate date Jan. 28). Members agreed to help as needed. Further planning will take place at our January 3 meeting.
  
4. Additional feedback re Resident Satisfaction Survey: deferred until January 3.
  
5. Protocols for Infection Control and the need for these to be followed at all times by all staff and visitors was raised as a concern. It was noted that there was a breach of this procedure very recently, likely resulting in the spread of the illness.
  
6. **Next Meeting- January 3, 2017@ 1:30 – Planning for 2017 events and speakers.**

**“Never doubt that a small group of thoughtful, committed citizens can change the world”**  
**... Margaret Mead**